

# INTAC staff contact details

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Brandon Canham	Northern Cape Cluster/Maluti Drakensberg Conservation Area	Co-ordinator	054 331 1589	054 331 5503	Number 106 Ancorley Building 52-54 Mark Street Upington	072 384 4304
Marie-Tinka Uys	(Mpumalanga) Great Limpopo	Co-ordinator	015 793 0360	015 793 0360	65 Springbok Street Hoedspruit, 1830	084 661 7261
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## INTAC - Integrated Nature-Based Tourism and Conservation Management Project Facilitates Social Development

***“INTAC has achieved notable successes following a delayed start to its training implementation.***

The project has successfully ‘clawed back’ to achieve its learner targets of 1500 learners as at the end of December 2003. The project has placed an average of 60% of its non-employed learners in employment and will continue to work towards its target of 70%.

Several of the SMMEs involved in our skills development programme have achieved great success. INTAC has approached the SMME training cautiously, not wanting to artificially stimulate an increase in SMME numbers. However, INTAC is generally pleased with the results for most of the SMMEs that have participated. Several important lessons have been learnt by the project and the SMMEs themselves.

INTAC is also developing 25 emerging PDI trainers some of whom will hopefully go on to start their own training businesses. They participated in the training during the pilot phase of the project and are now ready to play a larger role during the next phase of training due to start in April 2004.

INTAC is looking forward to its next challenge of providing skills training for a further 4000 learners, as well as implementing 1000 learnerships between April 2004 and March 2005.”

INTAC intends to train a further 5 000 learners in its final phase. The project started in April 2002 and the pilot phase started in May 2000 - December 2003. The final phase started in May 2003 - March 2004. Contractors to be appointed by 31st March 2004.

Clive Poultney,  
Operations Manager.



Mr. Lyborn Themba entered the INTAC project as a non-employed learner. He was trained as a field ranger and now employed by KNP.

# Skills Programmes

The following is an indicating list of skills programmes that INTAC delivers divided into learning areas.

## 1. CONSERVATION

<i>Skills Programme</i>	<i>Skills Code</i>	<i>NQF Levels</i>
Field Ranger 1	CSSP01	2
Field Ranger 2	CSSP02	2
Field Ranger 3	CSSP03	2
Gate Guards	unit standar	2

## 2. HOSPITALITY

<i>Skills Programme</i>	<i>Skills Code</i>	
Assistant Chef	FPSP4	3
Assistant Housekeeper	ASSP4	3
B&B Operations	HPF0210	
Bar Attendant	FSSP5	3
Drink Service	FSSP3	3
Kitchen Cleaner	FPSP3	2
Laundry Assistant	ASSP2	2
Public Area Cleaner	ASSP3	2
Receptionist	FHSP2	3
Room Attendant	ASSP1	2
Table Attendant	FSSP3	3
Waitron	FSSP3	3

## 3. TOURIST GUIDING

<i>Skills Programme</i>	<i>Skills Code</i>	
Skills Programme: Driving training to obtain PDP	no code	4
Skills Programme: First Aid - Level 1	no code	4
Skills Programme: Tourist Guiding - Adventure	TGSP6	2
Skills Programme: Tourist Guiding - Culture	TGSP1	2
Skills Programme: Tourist Guiding - Mountaineering	TGSP4	2
Skills Programme: Tourist Guiding - Nature	TGSP2	2

## 4. SMME

<i>Skills Programme</i>	<i>Skills Code</i>	
Business Skills	NSB03	4
Marketing and Selling/Basic Finance	NSB03	4
Implementing Admin Requirements/Guiding and Counseling	NSB05-9943	4
Entrepreneurial Skills and Business Skills	NSB03	4

## 5. ABET

<i>Skills Programme</i>	<i>Skills Code</i>
Communication Level 1	SAQA COM 101
	SAQA COM 102
	SAQA COM 103
Communication Level 2	SAQA COM 201
	SAQA COM 202
	SAQA COM 203
Communication Level 3	SAQA COM 301
	SAQA COM 302
	SAQA COM 303
Numeracy Level 1	SAQA COM 001
	NUM 101
	NUM 102
Numeracy Level 2	NUM 103
	NUM 201
	NUM 202
	NUM 203
	NUM 204
	NUM 205

# Success achieved through INTAC training

## PDI Trainer

What has worked for me at my site?

"I found my training as an ETD/SDF candidate a tremendous improvement on my current status as follows:  
Equipped me with OBE skills in ETD both as a trainer and assessor. Allowed me to acquire knowledge and competences with embedded critical cross-field is making it possible for me to operate with the SMME sector under several SETAs made it possible for me to train towards eventual accreditation meaning that once training is completed, I will be able to operate as an accredited facilitator/ assessor anywhere in South Africa.  
Provided me with an opportunity to practice facilitation skills for six months while training the River Rangers in the Free State. This has empowered my own training as an SDF".

*Tom Ruhuga, PDI Trainer*



**Field Rangers learners**



**Trainees' learning session**

"I had a great opportunity to train tourist guides from the Free State. They all went through an intense training for a few weeks in Nature, Culture and adventure training with Drumbeat Academy.  
I am proud to report that they all are employed by Golden Gate National Parks as site guides.  
I really appreciate the opportunity INTAC and Drumbeat gave to me, to develop personally and professionally. As one of the subcontractors that are in the process of becoming a provider with THETA, I see INTAC as the cornerstone to business development in the tourism and hospitality industry."

*Nhlanhla Majazi, Tourist Guide Trainer*

## Training Targets

ABET Learners	96
SMME Learners	91
Hospitality Learners	431
Conservation Learners	251
Tourist Guiding Learners	407
Total	1276